

# Beringers Privacy Notice

Updated: 30/03/2026

**Registered name:** Beringers 1895 Ltd

This privacy notice explains how Beringers Restaurant & Piano Bar (“we”, “us”, “our”) collects, uses, and protects your personal information when you visit our website, dine with us, or interact with our services.

## Contact Details

**Post:** Flat 5203, Bagshaw Building, 1 Wards Place, London, E14 9EJ, GB

**Telephone:** 0203 633 4777

**Email:** hello@beringers.co.uk

## What Information We Collect, Use, and Why

**To provide our services** (restaurant, bookings, events)

We may collect:

Names and contact details

Booking details and visit history

Payment details (processed securely via third-party providers)

Dietary requirements and allergy information

Special requests or preferences

Records of communications (including enquiries, feedback, complaints)

**For guest experience, marketing, and events** (including piano bar events)

We may collect:

Names and contact details

Marketing preferences

Booking and visit history

Website usage data (e.g. IP address, browsing behaviour)

Images or videos from events or within the venue (where appropriate)

Records of consent

This helps us:

Improve our service and guest experience

Share relevant updates, events, and offers

Promote our venue (including social media content)

## For recruitment

If you apply for a role with us, we may collect:

Contact details

Employment and education history

Right to work documentation

Identification documents

References

Criminal record checks where required

## For safety, security, and legal purposes

We may collect:

CCTV footage in public areas

Incident reports and health & safety information

Financial transaction records

Correspondence relating to complaints or claims.

## **Lawful Bases for Processing**

Under UK GDPR, we rely on the following lawful bases:

Contract

To manage bookings, provide hospitality services, and process payments.

Legitimate Interests

To:

Improve our services and guest experience

Manage bookings and relationships

Promote events, offers, and updates

Handle enquiries and complaints

Ensure the safety and security of our guests and staff

We always balance this against your rights and interests.

## **Legal Obligation**

To comply with:

Employment law

Health and safety regulations

Financial and tax requirements

## **Consent**

Where required, such as:

Marketing communications

Use of certain images or recordings

You can withdraw your consent at any time.

## **Your Data Protection Rights**

You have the right to:

Access your personal data

Correct inaccurate or incomplete data

Request deletion of your data

Restrict how your data is used

Object to processing

Request transfer of your data

Withdraw consent at any time

To make a request, please contact us using the details above.

We will respond within one month.

## **Where We Get Personal Information From**

We collect information:

Directly from you (bookings, website, in-person)

From booking platforms (e.g. Eventbrite, ResDiary)

From event organisers or third parties acting on your behalf

From website analytics and marketing tools

## **How Long We Keep Your Information**

We retain personal data only as long as necessary:

Bookings & customer data: retained for operational and service purposes

Financial records: retained as required by law

Marketing data: kept until you opt out

CCTV footage: retained for a limited period for security purposes

When no longer needed, data is securely deleted or anonymised.

## **How to Complain**

If you have concerns about how we use your data, please contact us first.

If you are not satisfied with our response, you can contact:

Information Commissioner's Office (ICO)

Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Helpline: 0303 123 1113

Website: <https://www.ico.org.uk/make-a-complaint>

We respect your privacy as much as we value your experience with us.